



Coronavirus Statement

Coronavirus: Is a stay in a hotel risky?

At the Prince's Gate Hotel, your safety comes first.

We are adopting the World Health Organization (WHO's) standard recommendations and following the authority's regulations to reduce exposure to and transmission of a range of illnesses which include hand and respiratory hygiene, and safe food practices.

What are the main recommendations that the Prince's Gate Hotel has been following?

- Employees to wash their hands frequently with soap and water for the duration of 20 seconds or more
- Employees to avoid tight contact with others
- Employees to inform during check-in all guests of strict hygiene regulations
- A minimum distance to other guests should always be maintained
- Guests with symptoms of illness will be asked to stay in their room and we will assist with contacting the local authorities for assistance
- All rooms and communal areas are cleaned and disinfected as per the recommended standards

We care for you.

We will continue to monitor the situation closely to ensure the safety of all our guests and staff and will update this communication regularly. Booking with Prince's Gate Hotel is safe, and you can always select the Best Available Rate for an easy and straight-forward cancellation policy.

If you are experiencing any other specific concern, please do not hesitate to contact us, we are here to assist you.

Yours sincerely

Yuri Ponstijn
General Manager

